



Hello Customer,

Welcome to the first FeneVision newsletter in 2025. This newsletter is part of our on-going commitment to supporting our customers' success by sharing actionable advice to boost your business, the latest news on enhancements to FeneVision and early access to training and events.

We're here to help you thrive. Please share this newsletter within your organization.

Product Updates

We are pleased to announce the release of **FeneVision OPTI Version 9.6**. To maximize the value of innovation, we collaborated closely with our customers on 19 key updates featured in this release. Discover how v9.6 is designed to drive operational efficiency and minimize material waste, delivering enhanced performance and value for your production processes.

A few features of note:

- **Opti-Glass**
 - Quickly view the required date for remakes with the new field in the Remakes section.
- **Opti-Break**
 - Enable safe breakout of arcs without extra cuts for rounded-corner glass pieces with extra helper cuts.
 - Increase flexibility for glass cutting operators by integrating optimization settings like search depth and rack positions into Opti-Break.
- **Opti-Temp**
 - Maximize tempering furnace throughput by combining different glass types with the same tempering recipe.
 - Notify operators of low-yield optimizations, allowing them to run a different glass type while awaiting more of the original.

[LEARN WHAT'S IN THE RELEASE](#)

Module of the Month

Capacity Planning

	Shift	Location	Total	9/23/2024	9/24/2024	9/25/2024	9/26/2024	9/27/2024	9/28/2024	9/29/2024	9/30/2024	10/1/2024
CUT1 (MIN)	+	MAIN	1,618.0	1,552.2	8.9	22.0	24.9	-	-	-	-	-
CUT2 (MIN)	+	MAIN	583.7	583.7	-	-	-	-	-	-	-	-
CUT3 (MIN)	+	MAIN	91.1	91.1	-	-	-	-	-	-	-	-
CUT4 (MIN)	+	MAIN	0.0	-	-	-	-	-	-	-	-	-
EDGE (MIN)	+	MAIN	4.1	-	0.7	0.7	0.7	2.1	-	-	-	-
FAB (MIN)	+	MAIN	14.0	-	-	6.0	-	6.0	-	-	2.0	-
PAINT (MIN)	+	MAIN	0.0	-	-	-	-	-	-	-	-	-
TEMP (MIN)	+	MAIN	368.7	324.5	-	-	17.9	12.9	-	-	13.3	-
LAM (MIN)	+	MAIN	15.0	-	-	-	-	15.0	-	-	-	-
LAM1 (MIN)	+	MAIN	0.0	-	-	-	-	-	-	-	-	-
CLAVE (UNIT)	+	MAIN	0.0	-	-	-	-	-	-	-	-	-
IG1 (MIN)	+	MAIN	122.9	117.9	-	-	-	-	-	-	5.0	-
IG3 (MIN)	+	MAIN	860.8	852.8	-	-	-	-	-	-	8.0	-
DF (UNIT)	+	MAIN	0.0	-	-	-	-	-	-	-	-	-
SPECIAL (UNIT)	+	MAIN	0.0	-	-	-	-	-	-	-	-	-
CRATE (UNIT)	+	MAIN	0.0	-	-	-	-	-	-	-	-	-
A-PACK	+	MAIN	2.0	-	-	-	-	1.0	-	-	-	1.0
B-PACK	+	MAIN	2.0	-	-	-	-	1.0	-	-	-	1.0
SHIPPING (UNIT)	+	MAIN	73.0	66.0	-	-	-	2.0	-	-	-	3.0

Are you manually tracking required dates in Excel and having CSRs input them weekly?

Is production scheduled at the order level, causing bottlenecks, workstation delays, and large finished goods inventory?

Envision a solution designed to optimize capacity management and maximize work cell utilization to meet your production objectives. With dynamic lead times, the software automatically adjusts capacity and enhances work cell utilization, driving on-time delivery and balancing production across stations. By planning production based on the production start date, calculated backwards from the target ship date for each unit within an order, you can also reduce finished goods inventory.

Integrate product lead times with production backlog and automate required dates and production planning to streamline your operations today.

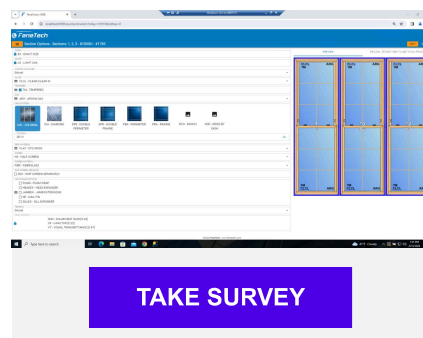
Already have CAPACITY? Learn how CAPM can help with real-time production monitoring and adjustments.

[LEARN MORE](#)

Customer Feedback

FeneVision WEB and FeneVision WEB CONNECT Survey

As Cynclly and FeneVision continue to invest in innovation, we are seeking to leverage customer surveys to gather objective, quantitative, and qualitative feedback on our current product offerings and future roadmap. Our inaugural survey focuses on the eCommerce and In-home sales solutions. Whether or not you have used these services, we would greatly appreciate your insights.



[TAKE SURVEY](#)

Your feedback will play a critical role in shaping the success of this new product.

Did you know?

This month's focus is on order entry.

Feature: Ability to use your keyboard to expedite entering and checking orders within Order Entry.

Why: Get more orders entered in less time, by not relying on the mouse throughout the order entry screen. For example:

- You are in the line-item grid updating the dimensions to 30+ units after the order went 'out for measure', use CTRL + Enter run the options wizard silently and move to the next line.
- You made a change that you did not intend to make on a 300+line IG order. Instead of looking at the transaction log to determine what you did, you can hit Ctrl+Z to undo the change.

How: There are 33 shortcuts within Order Entry. Print the keyboard shortcut cheat sheet, available within the customer portal.

Versions Available: All

[EXPLORE THE KB ARTICLE](#)

Cyncly News

Your Success, Our Priority: Kristina Lengyel Joins Cyncly as CCO



We are thrilled to welcome Kristina Lengyel as our Chief Customer Officer. Her expertise reinforces our commitment to putting customers at the center of everything we do. "I'm excited to collaborate with our customers and enhance their experience," says Kristina. "The new centralized customer organization is a key investment to support our customer's success."

Connect with Kristina directly via CCO@cyncly.com to share your thoughts and start the conversation.

[SEND A MESSAGE TO KRISTINA](#)

Events & Webinars



Webinar: Unlocking Efficiency

Mastering the Latest FeneVision Updates

Available on demand

[STREAM NOW](#)



Webinar: Increase sales by simplifying WEB ordering

How to improve customer adoption of FeneVision WEB without disrupting your existing setup

Available on demand

[STREAM NOW](#)



Webinar: Hardware, Security and Hosted Solutions

Actionable insights from industry experts and learn practical steps to protect your business

Available on demand

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